



TOWN OF GROTON
Water Department
173 Main Street. Town Hall
Groton, Massachusetts 01450

Office: 978-448-1122
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Superintendent:
Thomas D. Orcutt

Business Manager:
Lauren E. Crory

Commissioners:
John J. McCaffrey
Greg R. Fishbone
James L. Gmeiner

Emergency Notification

In order to comply with Federal, state and local requirements, to protect our staff and customers and to ensure continuity of service, the Groton Water Department will be implementing the following emergency measures and precautions related to COVID-19.

- The Water Department office and other Town Hall offices are closed to the public as of Monday, March 16th, 2020 for the next two weeks or until further notice. While the office is closed, GWD staff can answer your questions and address concerns over the phone at 1-978-448-1122 or via email at Water@townofgroton.org. Email will be the best means of communications in the event the office is not fully staffed.
- Although the GWD office is closed to the public, bills can still be paid via regular mail, online, or at the drop box at the rear of the Town Hall.
- For final or estimated water readings, please call the GWD office or email us at Water@townofgroton.org and we will assist you electronically.
- While the Town Hall is closed to the public, the filtered water faucet in the Town Hall will be unavailable. For Residents concerned about manganese in their drinking water, please call the GWD office or e-mail the GWD to arrange for a time when a staff member can fill your drinking water containers for you.
- Water Department Technicians have been advised not to enter any private residence unless it is an emergency and approved by the Water Superintendent. The Staff or technicians may ask you precautionary questions prior to entry.

Please be assured that all water operations will continue through this Declaration of Emergency.

Our goal is to prevent the spread of COVID 19 and keep everyone as safe as possible.